

21 January 2016



All Residents

Strawberry Vale Estate

N2 9RB

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Re: Loss of heating and/or cooking facilities

You may already be aware that there has been a loss of gas supply affecting your estate, Strawberry Vale.

There are two gas meters serving the entire estate. One supplies the gas to the communal boiler which heats the estate and the other supplies gas to each property providing cooking facilities.

The gas meter providing gas supply for cooking facilities has been found to be defective, which has affected the supply reducing it to a level that is unsafe. As a result National Grid has isolated the gas supply deeming it unsafe within the bounds of gas safety legislation.

I understand that all residents now have heating but that you have no cooking facilities. We are sorry for any inconvenience that you have so far experienced especially with cold weather and your day to day routines affected.

Our contractors are onsite now and await the arrival of Energy Assets, gas contractors to carry out further work in order to get the system fully functional. We would like to assure you that we are doing all that we can to work with the National Grid and the contractors to resolve this situation as quickly as we can. Your Neighbourhood Manager Abdul is also aware and assisting the contractors with information and access.

Please call Peabody Direct on 0800 022 4040 or 020 7021 4444 or go to the estate office if you need urgent assistance. Please pay attention to notices placed on the noticeboards for further updates.

Kind regards,



Abdul Olaogun

Neighbourhood Manager

Registered Charity No. 206061  
Incorporated in England No. 10014