



**PEABODY**

45 Westminster Bridge Road  
London SE1 7JB

Tel: 020 7021 4000  
Fax: 020 7021 4004  
DX: 99975 Lambeth 2  
Minicom 020 7021 4492

Customer Services  
Tel: 0800 022 4040  
peabody.direct@peabody.org.uk

[www.peabody.org.uk](http://www.peabody.org.uk)

22<sup>nd</sup> February 2016

Mr Laurence Williamson  
13 Nursery Road  
Strawberry Vale Estate  
London  
N2 9RA

Dear Mr Williamson

**Re: Your petition regarding gas supply at Strawberry Vale**

On 3 February 2016 we received an electronic copy of a petition from residents in Strawberry Vale, which you emailed to my colleague Joe Joseph. We acknowledged receipt of this, by email, on 10 February 2016.

As you know, we have been actively listening to feedback throughout this difficult time and engaging with residents on site to provide a range of support measures to help them while the gas supply to cooking appliances continues to be disconnected. We have also offered to make special arrangements to the few households that have experienced problems with their heating/hot water.

We have heard, and do not underestimate, how frustrating it has been for you and your neighbours while the gas supply to your cookers and hobs has been unavailable.

Since you submitted your petition, we have held drop-in sessions at the Green Man Community Centre where residents could meet the senior team leading our response to the issues at Strawberry Vale, and we have written to every household twice (a total of six times since the gas supply issues began on 20 January 2016). I'm sure you're aware that we have also been responding to a number of individuals' needs and circumstances, and providing tailored support where we can.

We will consider your petition alongside the other feedback that we have been hearing, as well as the advice of the independent expert who has been reviewing the possibility of supplying gas again in future.

As promised in our original email acknowledgement of your petition, we will continue to provide regular updates to residents about our progress. Once again, I would like to apologise for the inconvenience and disruption that the gas supply issue has caused to Strawberry Vale.

Yours sincerely

**Sandra Skeete**  
Executive Director - Housing