

Strawberry Vale Residents Association
c/o 13 Nursery Road
London N2 9RA
23rd February 2016

Mr Stephen Howlett
Chief Executive
Peabody
45 Westminster Bridge Road
London SE1 7JB

Dear Steve,

thank you for your time meeting us yesterday, also to Sandra and the graduate trainee.

We will welcome any improvement in communication from Peabody, not least a reply to our letter to Joe Joseph of 31st January.

Regarding the Gas Safety Case, it is our understanding that this is a standard HSE safety requirement that should have been in place at all times since 1996 and would certainly have been required in 2009 when the system was renewed. Could you please confirm that one existed for the system up to January 20th 2016?

We greatly appreciate the considerable efforts made to provide temporary cooking facilities for the residents. However for the many elderly and disabled people living here they are inadequate and unsafe. Only yesterday afternoon one lady, a pensioner, showed me the burns on her wrist from using the Baby Belling. She has to stand on a stool to use it.

On Saturday a normally cheerful young disabled lady was in tears in the Community Centre over the problems she had with the Baby Belling. I told the Peabody Manager that more had to be done to help her and his dismissive reply was 'Oh she cries every day.'

The alternative offer of standard sized electric cookers will not work for many homes because they would need partial rewiring, unlike the Baby Bellings that work on a standard 13amp ring main.

This is not a situation that should be allowed to continue for a day longer than necessary. Retreating behind an excuse that it is delays caused by standard HSE requirements is not an encouraging sign.

I look forward to your early reply.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'L Williamson', with a long horizontal flourish extending to the right.

Laurence Williamson
Chair
Strawberry Vale Residents Association

cc Mike Freer MP