



**PEABODY**

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Our ref: JJ / SVANUR0013  
Your ref: 160223lwsh23feb16  
29<sup>th</sup> February 2016

Mr Laurence Williamson  
13 Nursery Road  
London  
N2 9RA

Dear Mr Williamson

### **Strawberry Vale Gas Supply**

Further to your letter dated 23<sup>rd</sup> February 2016 addressed to the Chief Executive Mr Howlett, I have been asked to respond on his behalf.

I must firstly apologise for not responding to the letter dated 31<sup>st</sup> January 2016. I wrongly assumed that as there was now a legal case in place and we have had several conversations that the need to respond was negated. However, as the matter is now being dealt with through legal channels I suggest your legal representative, if they have not done so already, make a formal request for the information you require.

As for the temporary cooking facilities and those who you claim find it unsafe, I have arranged for these tenants to be contacted and support offered. In future if you become aware of such cases I would appreciate it if you made my officers aware ASAP.

In addition to the residents you highlighted please note that my officers have made visits to numerous homes where we identified the need for greater support. The welfare of our residents is important to us and we have taken great lengths to support them. Plans are in place and these residents will be contacted on a regular basis to ensure they are coping while this matter is being resolved.

I trust this response answers your queries but if you need to discuss any aspects of the resident support further, please feel free to make contact with the Neighbourhood Manager Abdul Olaogun via Peabody Direct on 0800 022 4040.

Yours sincerely

Joe Joseph  
Director Resident Services