

4 March 2016
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Mr Lj Williamson
13 Nursery Road
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Dear Resident

I wrote to you last week to explain that after talking to experts and listening to the concerns of residents we are now working to restore the gas supply for cooking as our preferred option for the estate. This will mean putting in place a comprehensive set of additional procedures in order to meet all of the requirements – this is known as a 'Gas Safety Case'.

I am pleased to say that we are able to start the work to restore the gas whilst we work to put the additional procedures in place.

What happens next?

The gas supply will be restored in sections to allow our gas contractors to check the system for leaks, and to carry out gas safety checks in every home. We expect to connect around 25 homes each week. As there are 267 homes on the estate, this will take around 10-12 weeks to complete. The Health and Safety Executive have advised us that these procedures are required in order to restore the gas as soon as possible, and before we have completed the full Gas Safety Case.

When will my gas be turned on?

The first homes will be reconnected in the week of Monday 14th March. We are working on a full plan for the estate and we will write to you again about when your home will be reconnected. We will make sure you have time to plan for the changes, and to make arrangements to give the contractors access to your home. It is important that we gain entry into every home to undertake the necessary checks. The gas cannot be turned back on until all homes in that section have been visited.

Extra help and support

To make sure that you have extra help and support in place whilst the work is going on, we have appointed a Resident Liaison Officer (Angela Igbo). Angela will be making herself known to residents in advance of any work to individual properties. Her job is to resolve any issues that arise as part of the restoration of the gas supply. Any other housing issues will still be handled by your Neighbourhood Manager, Abdul Olaogun.

If you need advice, support or assistance, please do not hesitate contact Angela through the local office or call Peabody Direct on 020 7021 4444.

Longer-term plans

In my last letter, I explained that responsibilities for gas supply at Strawberry Vale are unusually complex. One future option could be for a specialist supplier to take on responsibility for the supply of gas to homes in Strawberry Vale. We are working with our gas experts to decide about the best option to ensure that the future supply is not disrupted again.

Yours sincerely

Joe Joseph
Director Resident Services